Conducting Visits

• Book your visit ahead
• Offer to do an activity with the youth
• Introduce yourself to and mix with all present – youth and adult
• Stay the whole meeting – don’t ‘breeze’ in and out. It leaves the impression that they aren’t worth your time
• Present yourself as the Leader’s support rather than their boss
• You are there to offer helpful suggestions – don’t criticize in front of the youth
• Sit with the youth, be at their level
• You’re a role model – wear correct uniform (head to toe!)
• Have something to show, tell or give that will help the Leaders with their program
• If you promised to do something after the visit, make sure you follow through with it
• Call to follow up on your visit

The “DO’S” of Visits

• Be prepared for the visitation: gather some facts
• Be friendly from the start: sets a positive tone
• Listen sympathetically to problems and difficulties and help the Scouters to find solutions.
• Commend before criticizing.
• Criticize constructively
• Make any critical comment discreetly so as to avoid embarrassment.
• Use your counselling skills

The “DON’TS” of Visits

• Don’t let the Scouters feel that they have to stage a review for you
• Don’t breeze in and out
• Don’t always show up unexpectedly
• Don’t always ask the Scouter to do a job
• Don’t pose as a big shot
• Don’t be a SNOOPERVISOR