

NAVIGATING THE GROUP SUPPORT MODEL

Where to turn for help based on your role

Enhancing Group Support

Scouts Canada's Group Support Model was designed to enhance service to Groups and to provide every Group Commissioner with a dedicated Relationship Manager who will connect them with the tools and resources they need to be successful. We want Group Commissioners to feel empowered and to develop strong working dynamics with their Relationship Managers.

The transition to this new support model impacts the way that Group Commissioners should seek support. Rather than submitting requests to the Help Centre, Group Commissioners should instead connect with their Relationship Managers for support. This will allow the Help Centre to better support Section Scouters, parents and the general public.

