



ScoutCoffee.ca

Frequently Asked Questions

Q.: How much coffee in a package?

Each package contains either 340 g or 2 lb (908 g) of coffee.

Q.: Are there different types of coffee available and will there be whole beans and ground coffee?

Yes, there will be. Please view the selection of products in the Scout coffee sales brochure.

Q.: Is the coffee organic? Is it fair trade?

Our supplier—Equator Coffee Roasters is proud to offer 100% Organic (nothing has been added to the coffee), 100% Fair Trade coffee.

Q.: Are there any allergens?

No allergens. Nothing is added to the coffee other than organic coffee beans! Furthermore, the organic certified production facility where they are produced, has no other products other than coffee being produced anywhere near the coffee production site.

Q.: Is the coffee gluten free?

Yes, all Equator’s coffee is gluten free (not certified).

Q.: What is the difference between the different types of coffee?

Each type of coffee has a different profile based on the origin of the coffee and its roast level.

- **Misty Morning:** a medium roast. Tasting notes are classic and familiar with notes of vanilla.
- **Campfire Roast:** a dark roast. Tasting notes are smokey with notes of molasses.
- **S’more:** a medium-dark roast. Tasting notes are chocolatey and nutty notes (no actual nuts are in the coffee!)
- **Trailblazer:** an espresso roast. Tasting notes are sweet, smooth, and silky.
- **Knot Caffeinated:** a medium roast, decaf. Tasting notes are of milk chocolate.

Here is the [link to download the Scout coffee sales brochure](#). The fundraising website [ScoutCoffee.ca](#) will be open from October 12 to November 15, 2020.

If your group would like to confirm your participation and receive further updates, please register on/before **October 10, 2020**, by filling this [form here](#).

Shipping Rates	
Order Value	Shipping Rate
Up to \$20	\$8
\$21 to \$40	\$12.50
\$41 to \$100	\$16
\$101 to \$200	\$20
\$201 to \$300	\$25
\$301 to \$500	\$35
\$501 to \$1000	\$50

Important Information

Maximum single order of \$1000. This means anyone who wants to order over \$1000 needs to break up the order. However, to place an order of 100 bags or more, please email: coffee@scouts.ca for customized shipping quotes.





Frequently Asked Questions

Q.: What are "tasting notes"?

"Tasting notes" are a term the coffee industry uses to describe the natural flavours that are detectable in the taste of the coffee. These are **naturally occurring** flavours; nothing (including artificial flavours) has been added to the coffee.

Q.: Is the decaf (Knot Caffeinated) natural? How is it processed?

Equator's decaf coffee is processed almost 100% in the CO₂ process.

Q.: How will Groups/Sections track sales?

Participating Groups/Sections will be able to track sales in real time via their sales dashboard. The registered contact person(s) will receive an invitation to log into the sales dashboard.

Q.: How does a customer place an order?

- Customers select product(s) and adds them to the cart and selects checkout.
- During checkout, they get to select the Group/Section by typing the first few letters of the Group's name.
- Customer inputs their delivery address and pays for the item and applicable shipping.

Q.: Will we ship outside of Canada too?

No, there will be no international shipping.

Q.: Is there an ordering window? When are the products shipped?

Yes, there will be an ordering window (October 12 to November 15) and all orders will be shipped right after the ordering window in the order in which they were placed. It is quite possible that orders might be shipped earlier than November 15.

Q.: How do Groups get their money?

Groups will be paid by Scouts Canada National via direct deposit to your bank accounts. As part of the registration to participate, your Group will need to submit their updated banking information. This is not applicable if you already have updated info with national. Please note that multiple sections for the same Group must use the same banking information.

Q.: What percent of the revenue goes to Groups and to Scouts Canada?

Groups will receive **35%** of the retail price as profit. In addition, **over 5%** will also go to the No One Left Behind (NOLB) campaign, which provides children and youth from low-income families with the opportunity to participate in Scouting. See below.

Scout Coffee Overview

340 g bag (various coffee blends, Bean and ground coffee available)

Retail Price: \$18.99

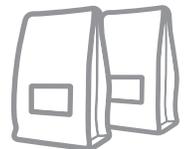
Return to Group 35%: \$6.65



Beaver and Cub Coffee bundle
(Two different 340 g bags)

Retail Price: \$36.99

Return to Group 35%: \$12.95



Scout Coffee bundle
(Three different 340 g bags)

Retail Price: \$54.99

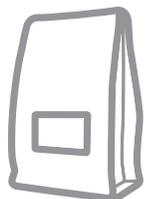
Return to Group 35%: \$19.25



908 g (2 lb) bag (various coffee blends, Bean coffee only)

Retail Price: \$36.99

Return to Group 35%: \$12.95



Venturer and Rover Coffee bundle
(Two different 908 g (2 lb) bags)

Retail Price: \$69.99

Return to Group 35%: \$24.49

