This is a sample of a post event satisfaction survey

Hello Parents, Scouts and Scouters:

Thank you for participating in the <event> Participant Survey. Your answers to our questions will help us assess overall satisfaction with the adventure as well as identify what should be added, repeated or modified in order to deliver great future Scouting events.

**Note to Parents:** If you have received this survey, it is likely that your child’s registration was completed using your email address. Can we ask that you forward this email to your child so that they can express their opinions? The survey is 100% anonymous and no personal or sensitive data is collected. Any questions that you may have can be directed to <email address>

The survey will take about 10 minutes to complete and thanks in advance for participating.



* 1. Was this your first major/international Scouting event?
* 2. Overall, how satisfied were you with your experience?

Poor Fair Good Excellent

* 3. What did you **like** most about the event?
* 4. What did you **dislike** most about the event?
* 5. Thinking about the event fee, please rate the value you feel you received.

Poor Value Fair Value Good Value Excellent Value

* 6. In terms of the registration process, please rate how well you think the system worked.

Poor Fair Good Excellent

* 7. The event offered a support team for registration, event kits and other issues. How helpful was this service?

Did not interact with them Not helpful at all Somewhat helpful Very helpful

* 8. Thinking about the information you received before the event, how useful was it?

Not at all useful Somewhat useful Very useful

* 9. Again, thinking about the information you received before the event, how timely was it?



Not at all timely Somewhat timely Very timely

What information did you not receive that you wanted?

* 10. Please rate the following aspects of the event.

Poor Fair Good Excellent

Travel Package

Quality of event kit items

Event Kit order process

Event Newsletters

Social media before the Event

Social media after the Event

* 11. How likely are you to recommend that a friend attend a future world event?

Not likely at all Somewhat unlikely Somewhat likely Highly likely

* 12. Among the different activities available at event, which were your top 5? Please select 5 activities.

BMX Biking

Aerial sports — zip lines Mountain biking Skateboarding Bouldering walls

Global Developments Village Faith and Beliefs

Frontier Village Shooting range Archery Kayaking

River rafting Scuba

Challenge Courses

Standup paddle-boarding — solo Standup paddle-boarding — team Nature trails

Floating obstacle course Pioneering construction

* 13. How useful did you find the Event App for navigating the Event site, connecting with new friends or selecting activities?

1

Not at all useful 2 3 4

5

Very useful

If you scored below "4", please indicate why:



* 14. How satisfied were you with the food, cooking and cleaning options available at the event? Please consider factors such as food offerings, quantities, hours of Market operations and the Online ordering.

1

Not at all satisfied 2 3 4

5

Very satisfied

What did you like most about the meal plan? What do you feel could have been improved, and how could it be improved?



* 15. Given your experience, what do you feel is a reasonable time to travel between activities?

Less than 5 minutes 5–15 minutes

15–30 minutes

more than 30 minutes

16. Do you have any comments on the size of the site? Too big? Too small? Just right? Please provide any details or insights that you might have.



* 17. Please select your role at the event



# Youth Participant

* 18. Please rate the pre-camp accommodation and meals.

Poor Fair Good Excellent

* 19. Please rate the pre-camp program and activities.

Poor Fair Good Excellent

20. How could the pre-camp have been better?

* 21. How convenient were the event unit/patrol training sessions?

Not at all convenient Somewhat convenient Very convenient

* 22. How useful were the event unit/patrol training sessions?

Not at all useful Somewhat useful Very useful

* 1. What should have been added to these sessions?
  2. What could have been removed?



# Section/Patrol Scouter

* 25. Please rate the pre-camp accommodation and meals.

Poor Fair Good Excellent

* 26. Please rate the pre-camp program and activities.

Poor Fair Good Excellent

27. How could the pre-camp have been better?

* 28. How convenient were the event unit/patrol training sessions?

Not at all convenient Somewhat convenient Very convenient

* 29. How useful were the event unit/patrol training sessions?

Not at all useful Somewhat useful Very useful

1. What should have been added to these sessions?
2. What could have been removed?

* 32. How effective was the Section/Patrol Scouter selection process?



Poor Fair Good Excellent

* 33. How convenient were volunteer training sessions?

Very inconvenient Somewhat inconvenient Somewhat convenient Very convenient

* 34. How useful were the volunteer training sessions?

Not at all useful Somewhat useful Very useful

1. What could be added to the training?
2. What could be removed?

* 37. How helpful were the Medical, Care Corps and Subcamp Scouters?

Not at all helpful Somewhat helpful Very helpful Did not interact with them

* 38. How helpful were the event management team?

Not at all helpful Somewhat helpful Very helpful Did not interact with them



# Offers-of-Service & Event Managers

* 39. The event was responsible for selecting volunteers to be Offers-of-service members. How effective was the selection process?

Poor Fair Good Excellent

* 40. How convenient were volunteer training sessions?

Very inconvenient Somewhat inconvenient Somewhat convenient Very convenient

* 41. How useful were the volunteer training sessions?

Not at all useful Somewhat useful Very useful

1. What could be added to the training?
2. What could be removed?

* 44. How helpful were the Medical, Care Corps and Subcamps?

Not at all helpful Somewhat helpful Very helpful Did not interact with them

* 45. How helpful were the event management team?

Not at all helpful Somewhat helpful Very helpful Did not interact with them



* 46. How likely are you to attend another major event?

Not likely at all Somewhat unlikely Somewhat likely Highly likely

47. Is there anything else you would like to say about the Event?

Thank you for completing the survey and best wishes for a great Scouting year!